Program 216 - Roadside and Median Right-of-Way Services

Program Outcome Statement

Promote the safety, environmental quality and aesthetics of the City roadside, median, and right-of-way areas and Sunnyvale's Multimodal Transit Station for residents, visitors and the business community, by:

- -Maintaining City roadside medians that enhance aesthetics, improve environmental quality and delineate traffic, and
- -Maintaining the Multimodal Transit Station in a safe, cost-effective manner.

So that:

Program Outcome Measures	Weight	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
 The number of roadside, median and right-of-way related safety claims is at the previous three year average. Average 	5	0.00	0.00	0.00	39.00	39.00
• A quarterly survey conducted by staff achieves a 75% rating for quality, functionality, and aesthetics of roadside and median right-of-way areas.	4	0.00%	0.00%	0.00%	75,00%	75.00%
 Rating New and redeveloped landscapes shall incorporate environmentally friendly components such as low water usage plant material, sensible irrigation methodology and integrated pesticide programs 80% of the time as indicated by market availability and quarterly surveys. Percent 	3	0.00%	0.00%	0.00%	80.00%	80.00%
• The Budget/Cost Ratio (planned cost divided by actual cost) is at 1.0.						
- Ratio	4	0.00	0.00	0.00	1.00	1.00

Program Notes

1. This is a new program structure, previously part of program 215 Roadside and Median Right-of-Way Services SDP 21501. No new resources are being proposed.

Program 216 - Roadside and Median Right-of-Way Services

Service Delivery Plan 21601 - Roadside and Median Streetscape Management

SDP Outcome Statement

Provide safe functional roadway medians and other City owned right-of-ways that enhance the aesthetics and environmental quality of the City in a cost-effective manner, so that:

	2002/2003	2002/2003	2003/2004	2004/2005	2005/2006
SDP Outcome Measures	Budget	Achieved	Current	Proposed	Proposed
 Median hardscape, plant material areas and irrigation systems achieve a rating of 75% based on quarterly quality surveys. Rating 	0.00%	0.00%	0.00%	75.00%	75.00%
 Weeds and litter are controlled on roadway median area achieving a rating of 75% based on quarterly quality surveys. Rating 	0.00%	0.00%	0.00%	75.00%	75.00%
 Landscape maintenance at City Fire Stations achieves a rating of 75% based on quarterly quality surveys. Rating 	0.00%	0.00%	0.00%	75.00%	75.00%
 A customer approval rating of 80% is achieved based on condition, appearance and timely reponse of City roadsides, median and right-of-way services. 					
- Rating	0.00%	0.00%	0.00%	80.00%	80.00%

SDP Notes

1. The budget for activity 216310 - Monitor Central Expressway Landscape Contract is for a \$4,000 fixed dollar contract with the City of Mountain View.

Program 216 - Roadside and Median Right-of-Way Services

<u>-</u>	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216000 - Streetscape Route Inspection					
Product: A Route Inspection Performed					
Costs:	0.00	0.00	0.00	13,700.62	14,335.63
Products:	0.00	0.00	0.00	180.00	180.00
Work Hours:	0.00	0.00	0.00	249.50	249.50
Product Cost:	0.00	0.00	0.00	76.11	79.64
Activity 216010 - Provide Electric Power for Irrigation Controllers Product: A Kilowatt of Power Consumed Costs: Products:	0.00 0.00	0.00 0.00	0.00 0.00	2,902.18 2,071.00	2,905.76 2,071.00
Work Hours:	0.00	0.00	0.00	1.00	1.00
Product Cost:	0.00	0.00	0.00	1.40	1.40
Activity 216020 - Provide Water for Irrigation Controllers Product: A Hundred Cubic Feet of Water Consumed	0.00	0.00	0.00		
Costs:	0.00	0.00	0.00	45,097.51	46,001.54
Products:	0.00	0.00	0.00	43,964.00	43,964.00
Work Hours:	0.00	0.00	0.00	1.00	1.00
Product Cost:	0.00	0.00	0.00	1.03	1.05

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216030 - Irrigation Controller/Head Adjustments					
Product: A Work Hour					
Costs:	0.00	0.00	0.00	20,625.35	21,541.91
Products:	0.00	0.00	0.00	475.00	475.00
Work Hours:	0.00	0.00	0.00	475.00	475.00
Product Cost:	0.00	0.00	0.00	43.42	45.35
Activity 216040 - Central Irrigation System Maintenance Product: A Work Hour Costs:	0.00	0.00	0.00	26,876.74	28,024.31
Products:	0.00	0.00	0.00	422.00	422.00
Work Hours:	0.00	0.00	0.00	422.00	422.00
Product Cost:	0.00	0.00	0.00	63.69	66.41
Activity 216050 - Irrigation System Repairs Product: An Irrigation Repair					
Costs:	0.00	0.00	0.00	38,054.35	39,704.39
Products:	0.00	0.00	0.00	1,149.00	1,149.00
Work Hours:	0.00	0.00	0.00	826.00	826.00
Product Cost:	0.00	0.00	0.00	33.12	34.56

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216080 - Tree Pruning					
Product: A Tree Pruned					
Costs:	0.00	0.00	0.00	56,908.16	59,493.32
Products:	0.00	0.00	0.00	865.00	865.00
Work Hours:	0.00	0.00	0.00	1,213.00	1,213.00
Product Cost:	0.00	0.00	0.00	65.79	68.78
Activity 216090 - Tree Replacement Product: A Tree Replaced					
Costs:	0.00	0.00	0.00	5,370.56	5,559.29
Products:	0.00	0.00	0.00	23.00	23.00
Work Hours:	0.00	0.00	0.00	76.00	76.00
Product Cost:	0.00	0.00	0.00	233.50	241.71
Activity 216100 - Miscellaneous Tree Service Product: A Work Hour					
Costs:	0.00	0.00	0.00	6,539.26	6,820.45
Products:	0.00	0.00	0.00	148.00	148.00
Work Hours:	0.00	0.00	0.00	148.00	148.00
Product Cost:	0.00	0.00	0.00	44.18	46.08

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216110 - Shrub Pruning and Trimming					
Product: A Shrub Pruned					
Costs:	0.00	0.00	0.00	127,896.21	133,453.32
Products:	0.00	0.00	0.00	13,872.00	13,872.00
Work Hours:	0.00	0.00	0.00	3,166.50	3,166.50
Product Cost:	0.00	0.00	0.00	9.22	9.62
Activity 216120 - Shrub Replacement Product: A Shrub Replaced					
Costs:	0.00	0.00	0.00	17,769.68	18,427.54
Products:	0.00	0.00	0.00	830.00	830.00
Work Hours:	0.00	0.00	0.00	291.00	291.00
Product Cost:	0.00	0.00	0.00	21.41	22.20
Activity 216130 - Miscellaneous Shrub Service Product: A Work Hour					
Costs:	0.00	0.00	0.00	8,419.10	8,780.23
Products:	0.00	0.00	0.00	188.00	188.00
Work Hours:	0.00	0.00	0.00	188.00	188.00
Product Cost:	0.00	0.00	0.00	44.78	46.70

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216140 - Streetscape Weed Control					
Product: A Square Yard of Streetscape Area Serviced					
Costs:	0.00	0.00	0.00	140,603.82	147,090.13
Products:	0.00	0.00	0.00	4,246,099.00	4,246,099.00
Work Hours:	0.00	0.00	0.00	3,424.00	3,424.00
Product Cost:	0.00	0.00	0.00	0.03	0.03
Activity 216150 - Streetscape Herbicide Application Program Product: A Square Yard of Streetscape Area Serviced Costs: Products: Work Hours:	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	34,352.81 704,847.00 808.00	35,709.65 704,847.00 808.00
Product Cost:	0.00	0.00	0.00	0.05	0.05
Activity 216160 - Streetscape Litter/Debris Control Product: A Square Yard of Streetscape Area Serviced Costs: Products: Work Hours:	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	143,294.66 4,246,099.00 3,578.00	149,883.33 4,246,099.00 3,578.00
Product Cost:	0.00	0.00	0.00	0.03	0.04

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216170 - Edging/Trimming Groundcover					
Product: A Square Yard of Streetscape Area Serviced					
Costs:	0.00	0.00	0.00	80,984.40	84,505.69
Products:	0.00	0.00	0.00	350,349.00	350,349.00
Work Hours:	0.00	0.00	0.00	2,110.50	2,110.50
Product Cost:	0.00	0.00	0.00	0.23	0.24
Activity 216180 - Groundcover Replacement					
Product: A Square Yard Serviced	0.00	0.00	0.00	10.077.07	20.054.40
Costs:	0.00	0.00	0.00	19,277.86	20,054.48
Products:	0.00	0.00	0.00	2,561.00	2,561.00
Work Hours:	0.00	0.00	0.00	400.00	400.00
Product Cost:	0.00	0.00	0.00	7.53	7.83
Activity 216190 - Miscellaneous Groundcover Services Product: A Work Hour					
Costs:	0.00	0.00	0.00	5,535.29	5,764.07
Products:	0.00	0.00	0.00	145.00	145.00
Work Hours:	0.00	0.00	0.00	145.00	145.00
Product Cost:	0.00	0.00	0.00	38.17	39.75

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216200 - Lawn Maintenance					
Product: A Square Yard of Turf Mowed or Edged					
Costs:	0.00	0.00	0.00	6,792.71	7,048.10
Products:	0.00	0.00	0.00	36,348.00	36,348.00
Work Hours:	0.00	0.00	0.00	200.00	200.00
Product Cost:	0.00	0.00	0.00	0.19	0.19
Activity 216210 - Service Median Hardscape Product: A Square Yard of Hardscape Serviced					
Costs:	0.00	0.00	0.00	21,559.94	22,547.81
Products:	0.00	0.00	0.00	378,316.00	378,316.00
Work Hours:	0.00	0.00	0.00	445.50	445.50
Product Cost:	0.00	0.00	0.00	0.06	0.06
Activity 216220 - Service Pork Chop Areas Product: A Pork Chop Island Serviced					
Costs:	0.00	0.00	0.00	7,010.41	7,328.65
Products:	0.00	0.00	0.00	472.00	472.00
Work Hours:	0.00	0.00	0.00	159.00	159.00
Product Cost:	0.00	0.00	0.00	14.85	15.53

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216230 - Service Sidewalk Areas					
Product: A Square Yard of Sidewalk Area Serviced					
Costs:	0.00	0.00	0.00	12,212.92	12,690.58
Products:	0.00	0.00	0.00	110,240.00	110,240.00
Work Hours:	0.00	0.00	0.00	324.00	324.00
Product Cost:	0.00	0.00	0.00	0.11	0.12
Activity 216240 - Service Bikelanes					
Product: A Mile of Bikelane Serviced			0.00		
Costs:	0.00	0.00	0.00	3,143.86	3,254.53
Products:	0.00	0.00	0.00	64.00	64.00
Work Hours:	0.00	0.00	0.00	42.00	42.00
Product Cost:	0.00	0.00	0.00	49.12	50.85
Activity 216250 - Miscellaneous Streetscape Median Services Product: A Work Hour					
Costs:	0.00	0.00	0.00	31,755.35	32,902.38
Products:	0.00	0.00	0.00	609.00	609.00
Work Hours:	0.00	0.00	0.00	609.00	609.00
Product Cost:	0.00	0.00	0.00	52.14	54.03

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216260, 216261, 216262, 216263, 216264, 216265, 216266 - M	Maintenance of Fire Statio	n Landscaping			
Product: A Work Hour					
Costs:	0.00	0.00	0.00	40,261.39	41,998.63
Products:	0.00	0.00	0.00	1,000.00	1,000.00
Work Hours:	0.00	0.00	0.00	1,000.00	1,000.00
Product Cost:	0.00	0.00	0.00	40.26	42.00
Activity 216270 - Training					
Product: A Work Hour	0.00		0.00		
Costs:	0.00	0.00	0.00	28,032.36	29,324.42
Products:	0.00	0.00	0.00	582.00	582.00
Work Hours:	0.00	0.00	0.00	582.00	582.00
Product Cost:	0.00	0.00	0.00	48.17	50.39
Activity 216280 - Provide Clerical Support Product: A Work Hour					
Costs:	0.00	0.00	0.00	18,388.32	19,220.80
Products:	0.00	0.00	0.00	344.00	344.00
Work Hours:	0.00	0.00	0.00	344.00	344.00
Product Cost:	0.00	0.00	0.00	53.45	55.87

Program 216 - Roadside and Median Right-of-Way Services

	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216290 - Provide Program Operations Support					
Product: A Work Hour					
Costs:	0.00	0.00	0.00	47,763.92	50,025.74
Products:	0.00	0.00	0.00	751.00	751.00
Work Hours:	0.00	0.00	0.00	751.00	751.00
Product Cost:	0.00	0.00	0.00	63.60	66.61
Activity 216300 - Program Management					
Product: A Work Hour					
Costs:	0.00	0.00	0.00	133,223.52	139,597.86
Products:	0.00	0.00	0.00	1,735.00	1,735.00
Work Hours:	0.00	0.00	0.00	1,735.00	1,735.00
Product Cost:	0.00	0.00	0.00	76.79	80.46
Activity 216310 - Monitor Central Expressway Landscape Contract Product: A Work Hour					
Costs:	0.00	0.00	0.00	4,130.98	4,137.18
Products:	0.00	0.00	0.00	2.00	2.00
Work Hours:	0.00	0.00	0.00	2.00	2.00
Product Cost:	0.00	0.00	0.00	2,065.49	2,068.59
Totals for Service Delivery Plan 21601 - Roadside and Median Streetscap	e Management				
Costs:	0.00	0.00	0.00	1,148,484.24	1,198,131.72
Work Hours:	0.00	0.00	0.00	23,716.00	23,716.00

Program 216 - Roadside and Median Right-of-Way Services

Service Delivery Plan 21602 - Sunnyvale's Multimodal Transit Station Management

SDP Outcome Statement

Provide a safe and functional multimodal parking lot that enhance the aesthetics and environmental quality of the City in a cost effective manner, so that:

	2002/2003	2002/2003	2003/2004	2004/2005	2005/2006
SDP Outcome Measures	Budget	Achieved	Current	Proposed	Proposed
 Sunnyvale's Multimodal Transit Station plant material areas and irrigation systems achieve a rating of 80% based on quarterly quality surveys. Rating 	0.00%	0.00%	0.00%	80.00%	80.00%
 Weeds and litter are controlled at Sunnyvale's Multimodal Transit Station area achieving a rating of 80% based on quarterly quality surveys. Rating 	0.00%	0.00%	0.00%	80.00%	80.00%
 Lighting outtages at Sunnyvale's Multimodal Transit Station will be responded to within 24 hours of notification 95% of the time. Percent 	0.00%	0.00%	0.00%	95.00%	95.00%
 Parking areas, stairwells and elevator waiting areas are clean at the Multimodal Station based on a rating of 80% from quarterly quality surveys. Rating 	0.00%	0.00%	0.00%	80.00%	80.00%

SDP Notes

1. 90% of the Multimodal Transit Station operating cost is reimbursed by the Peninsula Corridor Joint Powers Board.

Program 216 - Roadside and Median Right-of-Way Services

Service Delivery Plan 21602 - Sunnyvale's Multimodal Transit Station Management

_	2002/2003 Budget	2002/2003 Achieved	2003/2004 Current	2004/2005 Proposed	2005/2006 Proposed
Activity 216400, 216401, 216402, 216403, 216404, 216405, 216406, 216406 Product: A Work Hour	07 - Monitor Contractu	nal Maintenance at t	the Multimodal Tr	ansit Station	
Costs:	0.00	0.00	0.00	103,834.04	105,906.00
Products:	0.00	0.00	0.00	354.50	354.50
Work Hours:	0.00	0.00	0.00	354.50	354.50
Product Cost:	0.00	0.00	0.00	292.90	298.75
Totals for Service Delivery Plan 21602 - Sunnyvale's Multimodal Transi	t Station Management				
Costs:	0.00	0.00	0.00	103,834.04	105,906.00
Work Hours:	0.00	0.00	0.00	354.50	354.50
Totals for Program 216					
Costs:	0.00	0.00	0.00	1,252,318.28	1,304,037.72
Work Hours:	0.00	0.00	0.00	24,070.50	24,070.50